



Legal
Services
Society

British Columbia
www.lss.bc.ca

Backgrounder

February 20, 2006

NEED LEGAL HELP? Start with LawLINK

The **LawLINK website** (www.LawLINK.bc.ca) is available from LSS public access computers (see below) or any computer with Internet access. It links to information on a variety of topics, including Aboriginal, consumer and debt, employment, criminal, family, pension, tenants' rights, welfare, wills, estates, probate, and workers' compensation issues.

LawLINK also provides a direct link to the society's **Family Law in British Columbia website** (www.familylaw.lss.bc.ca). This site contains online self-help kits to help people apply for or change an order for custody, access, guardianship, and/or child/spousal support in Provincial or Supreme Court, get an uncontested divorce, respond to a child protection investigation, or apply for indigent status if they cannot afford court fees. It also has the required court forms, instructions on completing the forms, and tips on organizing the facts so people can represent themselves effectively in court.

LawLINK computers have a direct phone connection to **LawLINE**, a toll-free telephone service that provides legal information, referrals to other resources, and up to 3 hours of legal advice (including help with documents, phone calls, or letters on clients' behalf). The service is staffed by lawyers and paralegals.

LawLINK's public access computers are available in Prince George during regular office hours at:

- **Prince George Law Courts:** 250 George Street (across from the registry counter)
Hours — Monday to Friday, 8:30 am – 4:30 pm.
 - LIOW onsite Wednesday and Thursday, 9:00 a.m. – 11:00 a.m. (or by appointment)
- **LSS Prince George Regional Centre:** 1488 Fourth Ave. # 302; Hours — Monday, Tuesday, Thursday, Friday: 8:30 a.m. – Noon; 1:00 – 4:30 p.m.; Wednesday: 8:30 a.m. – Noon.
 - LIOW onsite Tuesday during business hours and Wednesday and Thursday afternoons (or by appointment)

Legal Information Outreach Workers (LIOW)

At the LSS Prince George Regional Centre and the Prince George Law Courts, an LIOW is available during scheduled hours and by appointment to help people use the public access computers. LIOWs do not provide advice, but can help people find the legal information they're looking for, and refer them to other LSS and community services.

The LIOW is also available to visit local community agencies and give presentations to staff and volunteers about the LawLINK website and other LSS services.

Call the regional centre at (250) 564-9717 to schedule an information session with the LIOW.